**12 Hour Breach Escalation Protocol - Mental Health / Bedford Hospital 12/12/18**

Patient agrees to an informal admission

Patient is triaged within 15 minutes of arrival.

Patient is fit for interview for mental health assessment. Bedford Hospital clinician completes referral to Psychiatric Liaison via phone call

Time of referral documented on Psychiatric Liaison Whiteboard

Psychiatric Liaison begins assessment within 1 hour of referral.

NIC in ED to escalate to Site Manager - Site Manager to contact PLS for ETA time for assessment

Arrival at hospital - patient booked in by A&E staff

The DTA will commence on attendance to ED

NO

If Psychiatric Liaison does not arrive after a further 30 minutes Site Manager to escalate to BHT Site Controller/SMOC.-Escalation to Senior Nurse on Duty (DSN)

BHT Escalation Protocol:

If the patient has reached 4 hrs at any point in the process the Controller/SMOC contacts Gold command (BHT)

Clinical Huddles: review and escalate hourly

At 6 hrs Gold escalates to ELFT and CCG execs on call

Clinical huddles: review and escalate hrly.

YES

Psychiatric Liaison complete assessment and treatment plan, document time and date of assessment and plan on BHT notes

Decision to admit to MH unit

Decision not admit to MH unit

Psychiatric Liaison contact ELFT Duty Senior Nurse to arrange inpatient bed

Patient does not agree to informal admission Psychiatric Liaison notifies AMPHs for Mental Health Act Assessment. Estimated Time of Arrival determined for the MHA assessment to begin

Psychiatric Liaison:

01234 299940/07785 449926

Duty Senior Nurse: 07930 445215

CAMHS: 02134 310949

**REPORTING:**

**Internal standard – 12 hours from arrival**

**External reporting – 12 hours from time to decision to admit. Needs Exec approval to report the trolley wait. This is done via the SITREP by 10am each morning.**

*For completion by site team*

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| **Name of patient** |  |
| **D.O.B** |  |
| **Hospital Number** |  |
| **Date & Time of ED attendance** |  |
| **Location** |  |
| **Presenting complaint** |  |
| **Time seen by A&E Clinician**  **Outcome from A&E Clinician** |  |
| **Time fit for interview** |  |
| **Time referred to PLS** |  |
| **Time assessed by PLS** |  |
| **Outcome of PLS**  **For mental health assessment?** |  |
| **Decision to admit to MH facility** |  |
| **Time Bed requested:**  **Bed available: Time and place** |  |
| **Time transport booked** |  |
| **Time patient transferred** |  |
| **Escalation times/notes:** |  |