

ELFT Bedfordshire & Luton Within hours Escalation Protocol

Follow local escalation protocol to resolve concerns with the local team managers. The process below should only be implemented in exceptional cases whereby:

Unable to get a response from the local team clinical leads/team ops managers/ within 2 working days and there is an adverse impact on the health & safety of the person being supported.



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If no response from
ADs/Deputies in 2
working days



Tracey Wells
Directors' Executive Assistant
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